# MARMOT LIBRARY NETWORK

### **COUNCIL MEETING**

# Carbondale and Glenwood Springs April 17& 18, 2014

Voting Members Present (21): Lauren Cassatt (Aspen Schools), Barb Milnor (Basalt Regional Library), Alysa Selby (Bud Werner Memorial Library), Gayle Gunderson (Colorado Christian University), Sarah Cron (Colorado Mesa University), Kevin Williams (Colorado Mountain College), Anne Johnson (Eagle Valley Library District), Dorothy Hargrove (Englewood Public Library), Amanda Workman (Englewood Schools), Amelia Shelley (Garfield County Public Library District), Mary Ann Wilcox (Grand County Library District), Joseph Sanchez (Mesa County Public Library District), Shelly Fratzke (Mesa County Valley School District #51), Kathy Chandler (Pitkin County Library), Anne Knowles (Rampart Library District), Jeff Donlan (Salida Regional Library), Sherry Holland (Steamboat Springs School District), Joyce Dierauer (Summit County Libraries), Lori Ann Barnes (Town of Vail Public Library), Nancy Gauss (Western State Colorado University), Brenda Carns (Wilkinson Public Library).

Voting Members Not Present (3): Adams State University, Gunnison County Library District, Plateau Valley School.

Also Present: Lisa May Howard (Aspen Schools), Chris Cook (Basalt Regional Library), Jamie Walker (Colorado Mesa University), Mindy White (Colorado Mountain College), Jordon Fields (Garfield County Public Library District), Stephanie Ralph & Shelly Kilgas (Grand County Library District), Shana Wade (Mesa County Public Library District), Carol McArdell (Pitkin County Library), Jo Norris (Town of Vail Public Library).

Marmot staff: Jimmy Thomas, Brandon Cole, Sean Hanson, Mary Katherine Katzer, Steve Lindemann, Mark Noble, Mary Pickens, Jason Stow, Mary Vernon. (Most Marmot staff only attended day 1.)

Meeting called to order at 1:00 pm by Gayle Gunderson, Marmot Board President

#### Welcome & Intros:

Gayle Gunderson welcomed new members:

- Linda Tillson, Eagle Valley Library District
- Joseph Sanchez, Mesa County Public Library District
- Anne Knowles, Rampart Library District
- Amanda Workman, Englewood Schools
- Stephanie Ralph, Grand County Library District
- Brenda Carns, Wilkinson Public Library

Each of 21 Directors gave a 1-minute library report.

### Strategic Products: Sierra & VuFind

Jimmy Thomas explained how strategic products Sierra (by Innovative Interfaces) & VuFind (by Marmot) support the "Marmot Strategic Plan 2013-2015." He then introduced each of the afternoon programs. PowerPoints of these programs are available under Governance/Council meeting minutes at <a href="http://marmot.org/node/28">http://marmot.org/node/28</a>.

### Innovative Interfaces, Inc. - Doug Potts & Maruta Skujina

News and Brief summary: III has a global presence – CEO Kim Massana met recently with academic library directors in the Kingdom of Saudi Arabia. Offices were opened in Ireland and India to serve Europe and Asia more effectively. And new data centers were established in Oakland and Dublin.

- Partnered with the largest e-book vendors to streamline the user experience and more closely integrate products.
- Polaris acquisition affective May 1, 2014 The Polaris Syracuse office will become one of Innovative's key centers for
  operations, along with Emeryville, California, Dublin, Ireland, and Noida, India. Sierra customers will be able to take
  advantage of web-based circ when it is incorporated into Sierra later in the year.
- New suite of open API's focused on mobile apps 2014 APIs = Sierra Data Anywhere. The APIs provide access to Sierra data and metadata, allowing libraries and commercial partners to seamlessly integrate applications that benefit library patrons and staff.
- Bibliotheca partnership as RFID solution

### VuFind - Mark Noble

Major areas of focus since 2013 Council:

- Improve eContent integration (Overdrive, external eContent, ACS server eContent, etc)
- Improvements to Novelist Integration and Reading Recommendations
- "Super Scope"
- Usability tests Major findings and solutions

### Rollout of VuFind+ 2014

- New server has arrived at Marmot and is in the process of being setup.
- Members can choose to offer a "try our new catalog period" where both old and new VuFind will be available for usage.
- We would like members to migrate between now and Fall 2014 to VuFind+ 2014.
- Mark is available to help with initial configuration either on site or via WebEx as members implement. Call to schedule a date/time.

# **Strategic Partners**

## CLiC (Jim Duncan by web)

- AspenCat union catalog 50<sup>th</sup> library went live in February 2014
- Cooperative Purchases: SkyRiver
- Courier update: May 6 Webinar
- Things to know about couriers 2,289,236 items moved in 2012-13
- Trends are that more libraries are joining Prospector, Marmot, and AspenCat
- Proposed New Courier Pricing Model 2014-2015 (hard copy distributed at the meeting)

### Colorado Alliance (George Machovec)

Colorado Alliance services:

- Prospector Union Catalog
- E-Resource Purchasing
- Gold Rush E-Resource Management
- Digital Repository & Preservation

### New with Prospector:

- Link to MOBIUS
- INN Reach catalog in Missouri target date: fall 2014
- HathiTrust Ebook archive with over 15 million titles

New Library in Prospector: Loveland Public Library (April/May 2014)

Library considering Prospector: High Plains Library Dist. (2015?)

# April 18 Friday Morning Glenwood Springs Branch Library

Caucus by Library Type: Academic, Public, School

# **Election of Board Members:**

- Joseph Sanchez Public Library Representative
- Amanda Workman School Library Representative

### **Business Meeting**

### Courier Costs & Lend/Borrow Ratios

Directors mainly voiced concerns with lend/borrow ratios and courier costs.

#### Comments:

- Salida Board is concerned about their high lend/borrow ratio. (Jeff is interested in item-level holds for patrons who
  would rather wait for a local copy than incur Courier costs.)
- Pitkin asked whether state funding could be used for Courier? [The Courier is in fact subsidized by the State.]
- Summit County uses the courier to move items between branches and views Courier fees as the cost of doing business. One problem is that patrons think they've placed a hold on a specific copy on shelf at a specific branch, and get disappointed when an item is in transit to fill their hold but the on-shelf copy is gone when they get to the library.
- Grand County is ok with Courier costs but Rampart and others are concerned.
- Garfield County, Wilkinson, and others are also concerned about lend/borrow ratios, particularly with big borrowers on the Front Range. It seems smaller libraries get hit disproportionately.
- Summit County joked about being a branch of MCPLD because so many Summit items fill MCPLD holds. This led to
  discussion of "super-scope" to make the shared collections more apparent to patrons. [Super-scope allows any member
  library OPAC to include the entire subset of titles in the union catalog that may be requested by their patrons. This
  option is currently enabled by MCPLD and Englewood PL, and is recommended with VuFind 2014.]
- A partial solution toward balancing lend/borrow ratios is to identify frequently requested titles and encourage collection
  development librarians to acquire more of what customers request. This could be done with more attention to the
  shared collections.
- Request for new VuFind feature: to develop "greener holds" using local copy first instead of first copy available to minimize the carbon footprint of resource sharing.
- CCU asked about the possibility of State-level actions; and Englewood mentioned the CAL Legislative Committee.
- Q: Is it mandatory for members to migrate by Fall 2014 to VuFind 2014? A: No.

Discussion summary: Marmot should work with III to develop greener holds. All members should review the new Courier price schedule. There was no specific motion, simply discussion and raising of awareness.

### Amend Bylaws 5.02 regarding Board Election

The Executive Board was tasked with making some changes to the election process after the confusion over last year's election. Lori Barnes and Kevin Williams worked on a change to the bylaws to prevent this kind of thing from happening in the future.

### Current bylaws for the election process:

"For the purpose of the Executive Board election, the Marmot Council shall have the following three groups which are entitled to nominate three of the five members of the Executive Board (i) Academic Libraries Group, consisting of the representatives of all academic libraries which are voting members of the Corporation; (ii) Public Libraries Group consisting of the representatives of all public libraries which are voting members of the Corporation; and (iii) School Libraries Group consisting of the representatives of all school libraries which are voting members of the Corporation. Each of these three groups shall nominate one or more representatives to the Executive Board. All members of the Marmot Council present at the meeting shall nominate any Representatives at Large. After all nominations are completed, all members of the Marmot Council present at the meeting at which quorum is present shall elect the members of the Executive Board by a majority vote."

### Addition to current bylaws:

"A separate election will be held for each of the three constituencies, unless the nominee is running unopposed. Nominees who are unsuccessful in one of the first three elections are still eligible to run for one of the at Large seats. All eligible members interested in serving on the Marmot Executive Board are encouraged to self-nominate."

Motion: Kathy Chandler moved, and Amelia Shelly seconded the addition to the current bylaws. Approved unanimously.

# **Appoint Committee and Task Force Chairs**

- Communication Task Force: Anne Johnson resigned as Chair.
- Union Catalog Committee: Amy Shipley resigned as chair. Angela Smith from Englewood was nominated by Dorothy Hargrove, seconded by Alysa Selby, and appointed unanimously.
- Policy Advisory Committee: Amanda Workman will replace Sherry Holland as Chair.

2015 Council Meeting Date: April 23-24, 2015, at the new Summit County Library in Breckenridge.

**Council Executive Session (no Marmot staff present) -** Questions, concerns, comments on Marmot. Meeting adjourned 12:30pm