ACQUISITIONS GROUP: DUPLICATES ISSUE

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WHAT IS THE DUPLICATE PROBLEM?

- WHEN MORE THAN ONE BIB EXISTS FOR THE SAME EXACT TITLE/ITEM
- THIS IS A COMMON PROBLEM IN CONSORTIA ENVIRONMENTS
- IT HAPPENS VIA:
  - RECORD LOADING
  - MULTIPLE TYPES OF RECORDS (SKYRIVER, OCLC, DLC, VENDOR BIBS)
  - OTHER UNDETERMINED REASONS
WHY ARE MULTIPLE BIBS/DUPLICATE BIBS A PROBLEM?

• ISSUE 1:

  • THEY ARE A PROBLEM IN DISCOVERABILITY FOR STAFF:
WHY ARE MULTIPLE BIBS/DUPLICATE BIBS A PROBLEM?

• ISSUE 1:
  • THEY ARE A PROBLEM IN HOLDS FOR PATRONS
  • SEE FOLLOWING SLIDES
DUPLICATE HOLDS PROBLEM

• IN THE OPAC, IT SHOWS THAT IT IS HERE BUT ALSO THAT THERE ARE 3 PEOPLE WAITING FOR THE ITEM
DUPLICATE HOLDS PROBLEM

- In Sierra, there are two records, the first one has the holds attached:
DUPLICATE HOLDS PROBLEM

• THE OTHER BIB RECORD HAS ITEMS FREE FOR LENDING. BECAUSE THESE TWO RECORDS ARE NOT MERGED, THE 3 PATRONS WAITING ON THE FIRST BIB WILL NEVER GET THE AVAILABLE ITEMS ON THE SECOND BIB
WHY ARE MULTIPLE BIBS/DUPLICATE BIBS A PROBLEM?

• ISSUE 3: THEY ARE EXPENSIVE FOR THE CONSORTIA LIBRARIES
  • EXAMPLE: THE LTI AUTHORITY PROJECT FROM THIS SUMMER
    • LTI PRICE QUOTE WAS BASED OFF THE TOTAL NUMBER OF BIBS BEING SENT
    • A NUMBER OF THOSE BIBS WERE DELETED THROUGHOUT THE SUMMER THROUGH THE DE-DUPING PROCESS
    • LTI STILL PERFORMED AUTHORITY CONTROL ON THOSE BIBS
    • WE PAID FOR AUTHORITY WORK ON NOW DELETED BIBS

• MANY SERVICES ARE BASED OFF THE TOTAL NUMBER OF BIBS, LTI IS JUST ONE EXAMPLE
WHY ARE MULTIPLE BIBS/DUPLICATE BIBS A PROBLEM?

• ISSUE 4: THEY ARE EXPENSIVE IN STAFF TIME
  • THE AMOUNT OF TIME IT TAKES FOR A STAFF MEMBER TO DE-DUP IS EXTENSIVE.
  • A MANUAL PROCESS, ITEM-BY-ITEM VIA STAFF IS REQUIRED, AS THE HEADINGS REPORTS DO NOT WORK FULLY

• EXAMPLE:
  • THE DUPLICATE FROM SLIDE 3 (TITLE: COWBOYS ARE MY WEAKNESS) DID NOT SHOW UP ON MY HEADINGS REPORT
HOW DO DUPLICATES HAPPEN?

• MARMOT AND THE DUPLICATES SUBCOMMITTEE IS STILL TRYING TO INVESTIGATE ALL THE DIFFERENT WAYS DUPLICATES HAPPEN.

• REASONS FOR DUPES
  • VIA ACQUISITIONS OVERLAY – SEE THE ACQUISITIONS MACRO DEMONSTRATED BY AMY SHIPLEY
  • VIA OCLC VS. SKYRIVER VS. DLC AND THE OCLC LOAD TABLE
  • VIA INSERT VS. REJECT OF NEW RECORDS
  • VIA DIFFERENT OCLC RECORDS
REASON 1- ACQUISITIONS OVERLAY

• SIERRA NEEDS TO PROPERLY OVERLAY THE BRIEF ORDER BIBS FROM VENDORS WITH THE FULL BIB UPON RECEIVING.

• SOLUTION: TELLURIDE HAS DEVELOPED A MACRO IN MARCEDIT THAT IS IN USE BY VARIOUS LIBRARIES TO PROPERLY IDENTIFY AND OVERLAY THE BRIEF ORDER BIBS
  • THIS WILL BE DEMOED BY AMY SHIPLEY
REASON 2: SKYRIVER VS. DLC VS. OCLC RECORDS

• THE OCLC LOAD TABLE, WHICH IS USED BY MOST OCLC MEMBER LIBRARIES, MATCHES ON OCLC RECORD NUMBER IN THE 001

• SKYRIVER, VENDOR RECORDS AND DLC OBVIOUSLY DOES NOT HAVE A MATCHING OCLC RECORD NUMBER

• THEREFORE, THE LOAD TABLE DOES NOT FIND A MATCH, IT INSERTS A NEW BIB
EXAMPLE OF OCLC VS. DLC DUPLICATES
REASON 3: INSERT VS. REJECT

• Many of the load tables have a setting that says if more than one record matches on the match point, insert another record as opposed to reject.

• When more than one record already exists (2 matching OCLC record bibs) the system will add a 3rd, 4th, 5th, etc. rather than rejecting the record
REASON 4: DIFFERENT OCLC RECORDS FOR THE SAME ITEM
WHAT DO WE DO?

• MARMOT AND THE DUPLICATES SUBCOMMITTEE ARE STILL TRYING TO DETERMINE HOW TO MINIMIZE THE DUPLICATES

• SOME SOLUTIONS INCLUDE:
  • USE OF THE TELLURIDE MACRO FOR ACQUISITIONS LIBRARIES
  • CHANGE LOAD TABLES TO REJECT INSTEAD OF INSERT ON MULTIPLE MATCHES
  • ASK OCLC LIBRARIES TO ATTEMPT TO USE THE OCLC RECORD USED BY OTHER OCLC LIBRARIES IF THE BIB IS AN EXACT MATCH
  • OPEN DISCUSSION ON WHAT TO DO WITH THE 001 MATCH POINT REQUIREMENT FOR THE OCLC RECORD LOADS